

Service Agreement – Islamweb

Terms and Conditions of Use for Islamweb.net

Last Updated: [April 29, 2025]

Welcome to Islamweb! This agreement sets forth the terms and conditions ("Terms") that govern your use of the Islamweb website ("the Site") and all the services, content, and information provided through it ("the Services"). The Site is the property of the Ministry of Awqaf and Islamic Affairs in the State of Qatar and is managed by it or its authorized representatives. Your access to and use of the Site constitutes your express and unconditional agreement to be bound by these Terms in their entirety. If you do not agree with any part of these Terms, you must immediately cease using the Site and its services.

First: Definitions

For the purposes of this agreement, the following terms shall have the meanings set forth below:

- **"The Owner," "the Site," or "we":** Refers to the Islamweb.net website, which is affiliated with the Ministry of Awqaf and Islamic Affairs in the State of Qatar.
- **"The User" or "you":** Refers to any natural or legal person who accesses the Site, uses any of its services, or interacts with its content in any way.
- **"The Services":** Include, but are not limited to, all written, audio, or visual content, tools, applications, and interactive services offered by the Site, such as:
 - Browsing and reading scholarly and religious articles and materials.
 - Browsing books and their related services.
 - Listening to and viewing audio and visual materials.
 - The service for Islamic legal rulings (Fatwas).
 - Consultation services (family, psychological, medical, educational, etc.).
 - Site membership (creating an account, logging in, managing a profile).
 - Services for children.
 - Any other services that may be added in the future.
- **"The Content":** Includes all texts, images, graphics, audio materials, visual materials, fatwas, consultations, data, software, and other materials and information available on the Site.
- **"The Account":** Refers to the account that a user may create to access certain features or services of the Site.

Second: Eligibility and Account Usage Conditions

- **Eligibility:** You must be legally competent to enter into contracts under the laws of the State of Qatar to use this Site and access all its adult-oriented services and content (including, but not limited to, creating accounts, requesting fatwas and consultations, browsing articles, audio-visual materials, and books, and submitting any personal data). The use of the Site by minors (those under the legal age specified in the State of Qatar), especially in sections intended for them such as the "Children's Corner" (or any other name the Site may give this

section), is presumed to be under the full supervision and consent of a parent or legal guardian. By accepting these Terms, the guardian agrees on behalf of the minor and is fully responsible for the minor's use of the Site and adherence to these Terms.

- **Accuracy of Information:** The user undertakes to provide true, complete, and accurate information upon registration or when requesting any service that requires data entry (such as requesting a fatwa or consultation), and to update this information as necessary.
- **Account Security:** If you create an account on the Site, you are solely responsible for maintaining the confidentiality of your password and for all activities that occur under your account. You must notify the Site immediately of any unauthorized use of your account or any other security breach.

Third: Rules of Use and Acceptable Conduct

When using the Site and its services, the user agrees to the following:

- To refrain from using the Site or its services for any unlawful purposes or purposes prohibited by these Terms, or that conflict with the principles of Islamic Sharia or the general values and objectives of the Site.
- Not to use the Services for private commercial or promotional purposes without obtaining prior written permission from the Site's administration.
- Not to send or post any content that is inappropriate, offensive, defamatory, racist, contrary to public morals, or that violates the rights of others (including intellectual property and privacy rights).
- Not to impersonate any other individual or entity, or to provide false information.
- Not to attempt unauthorized access to the Site's systems or networks, or to interfere with the operation of the Site or its services.
- Not to use any automated means (such as bots or spiders) to collect data from the Site without explicit permission.
- To treat the Content, especially fatwas and consultations, with the necessary seriousness and respect.

Fourth: Intellectual Property

- **Site Ownership:** The Content developed or created by the Islamweb team or commissioned by it, including but not limited to: original texts and analytical articles, fatwas and consultations (as text), graphic designs, logos, icons, software, the method of data collection, classification, and presentation, and the Site's design and user experience, is the exclusive property of the Site (Ministry of Awqaf and Islamic Affairs of the State of Qatar) or its licensors. This Content is protected by copyright, trademark, and other intellectual property laws applicable in the State of Qatar and international treaties.
- **Permitted Use:** The user is permitted to view, download, and print the Content for personal, non-commercial use only, provided that no copyright or intellectual property notices are removed or altered.

- **Prohibited Use:** It is strictly forbidden to copy, modify, distribute, republish, display, or transmit any part of the Site's content for commercial or public purposes without obtaining explicit, prior written consent from the Site's administration.
- **Trademarks:** "Islamweb" and its associated logos are registered or pending trademarks. These marks may not be used in any manner that is likely to cause confusion among the public or to discredit the Site.

Fifth: Fatwas and Consultations

- **Interpretive Nature:** The user acknowledges that the fatwas and consultations provided through the Site are interpretive opinions based on the understanding of the religious team or specialists regarding the matter presented, based on the information available and provided by the questioner.
- **Not a Substitute:** These fatwas and consultations do not replace and are not a substitute for direct consultation with qualified professionals (such as physicians, lawyers, or official judicial bodies in matters requiring such).
- **Responsibility:** The user bears sole responsibility for understanding the fatwa or consultation and applying it to their own situation. The Site assumes no liability for any decisions or actions taken by the user based on the fatwas or consultations provided.
- **Right of Refusal:** The Site reserves the right not to answer any question or request for a fatwa or consultation that does not meet the specified conditions, is unclear, repetitive, relates to purely personal matters, conflicts with the Site's policies and values, or contains inappropriate, illegal, or un-Islamic content.

Sixth: Confidentiality and Privacy

- **Commitment to Confidentiality:** The Site is committed to taking appropriate measures to maintain the confidentiality of users' personal information collected through the Site.
- **Privacy Policy:** The collection, use, sharing, and protection of user data are governed by the Site's "Privacy Policy," which is an integral part of this agreement. Please review the Privacy Policy published on the Site to understand our data practices.
- **Improvement Purposes:** Some non-personal data (such as usage patterns) may be used for analytical purposes and to improve and develop the Site's services and user experience, in an anonymous manner that does not identify the user.
- **Retention of Correspondence:** The Site has the right to retain correspondence and requests received from users via contact forms or requests for fatwas and consultations, for the purposes of documentation, quality assurance, development, or for any legal or regulatory requirements.

Seventh: Disclaimer and Limitation of Liability

- **"As Is" Service:** The Site and all Services and Content are provided "as is" and "as available" without any warranties or guarantees of any kind, whether express or implied. The Site does

not guarantee that the Services will be error-free or uninterrupted.

- **Content Accuracy:** While the Site makes great efforts to ensure the accuracy and reliability of the provided Content, it makes no absolute guarantees regarding its completeness, correctness, timeliness, or suitability for a particular purpose. The user should verify important information from other sources when necessary.
- **Limitation of Liability:** Neither the Site, its officials, employees, nor its owner (the Ministry of Awqaf and Islamic Affairs) shall be liable to the user or any third party for any direct, indirect, incidental, special, consequential, or punitive damages (including loss of profits, data, or reputation) arising from:
 - Your use of or inability to use the Site or Services.
 - Any content obtained from the Site.
 - Any decisions or actions taken based on the information, fatwas, or consultations provided via the Site.
 - Unauthorized access to or alteration of your data.
 - Any conduct by a third party on the Site.

Eighth: Amendments and Termination

- **Modification of Terms:** The Site reserves the right, at its sole discretion, to modify, update, or change these Terms at any time. The updated version will be posted on this page with a change to the "Last Updated" date above. Your continued use of the Site after the posting of modifications constitutes your acceptance of the amended Terms.
- **Modification or Discontinuation of Service:** The Site has the right to modify, suspend, or discontinue any aspect of the Services, temporarily or permanently, with or without notice, as required by technical, regulatory, or developmental needs.
- **Termination by the Site:** The Site may, at its sole discretion, terminate or suspend your access to all or part of the Site and its services immediately and without prior notice if you violate these Terms or engage in any conduct that the Site deems harmful to the Site, other users, or contrary to law or Islamic Sharia.
- **Termination by User:** You may stop using the Site and Services at any time.

Ninth: Governing Law and Dispute Resolution

- This agreement shall be governed by and construed in accordance with the laws and regulations of the State of Qatar.
- In the event of any dispute or disagreement related to this agreement or the use of the Site, it shall be resolved amicably as far as possible. If an amicable solution cannot be reached, the competent courts in the State of Qatar shall have exclusive jurisdiction to hear the dispute.

Tenth: Miscellaneous Provisions

- **Entire Agreement:** These Terms, in addition to the Privacy Policy and any other legal notices published on the Site, constitute the entire agreement between you and the Site regarding your use of the Site and Services.
- **Severability:** If any provision of this agreement is determined to be invalid or unenforceable by a competent court, this shall not affect the validity and enforceability of the remaining provisions.
- **No Waiver:** Any failure by the Site to exercise or enforce any right or provision of these Terms shall not constitute a waiver of such right or provision.
- **Headings:** The headings of the clauses in this agreement are for convenience only and do not affect the interpretation of the Terms.

Eleventh: Contact Us

If you have any questions or concerns regarding this Service Agreement, please contact us via: